A letter of recommendation - YOU BET!

I came to this property just after Mono Industrial Roofing had been hired to complete the re-roofing on our Building B. Apparently the previous contractor had been run off by The City for faulty structural repairs. Mono Roofing was hired to pick up the pieces so to speak.

There were many fences to mend at City Hall as well as take over a project that had been started by someone else.

I have been managing properties for over ten years and I am here to tell you that Frank Immel, our contact person for Mono Roofing came in, dealt with the owners, appeared the City, mended fences with the tenants and pretty much handled a fairly difficult situation.

During the course of the project (which extended to buildings A & C) Frank and the crew repeatedly and consistently went (what I feel to be) above and beyond the call. They kept me informed constantly, communicated with the tenants letting them know what was happening then and for the next few days ahead, thereby taking a lot of the pressure off me!

Would I call Frank and Mono Roofing again? Definitely yes!

Would I recommend them to my friends and associates, without a doubt!

Keep up the good work!

MaryJo Zarfos Resident Manager Tall Pines Apartments (253)939-0226