

Frank Immel
MONO INDUSTRIAL ROOFING CO.
6515 West Marginal Way SW
Seattle, WA 98106

Dear Frank:

As you are aware, as Chief of Engineering for this Hotel I deal with many trades and contractors. All too often it is the poor work, or lack of promised service that gets the attention. In your case however, I would like to acknowledge you and your company's professionalism.

You understand the budget restraints that I must deal with. You consistently work within the available budget to give me the most value for my dollar. I appreciate your guidance and direction as to what areas we should address. Your knowledge of the various roofing systems we have on our facility is apparent. I also want you to know how much we appreciate your crews! They are very respectful of our guests and our facility.

I wish we could re-roof our entire facility and get all of our problems handled once and for all, but monies do not allow for this at this time as you are aware. In the meantime, I greatly appreciate you helping us keep within our budget and directing the available funds in the most effective areas.

You ARE the ONLY roofer I call. Thanks for making my job easier!



Dan Miller
Chief of Engineering
Radisson Hotel