



Mono Roofing Company
6515 West Marginal Way SW
Seattle, WA 98106

Dear Frank Immel:

Normally I am not inclined to enjoy repairing drywall. But this time was a pleasure, and I never thought I would be able to do it. Thanks to you and your expedient considerate crew the rains have finally stopped coming into the building. I have at long last patched all the damaged plaster and drywall that has been nagging me for years. Now I never have to go up on the roof in the pouring rain trying in vain to stop the water from coming in and ruining the ceiling and walls. Although sometimes, when the weather is nice I go up there, check out the view, and breathe a huge sigh of relief and appreciation as I admire your handiwork.

This has been a particularly rough, extremely wet winter. It is a testament to the quality of your work that we have not had one drop enter our building. And if you remember what the ceiling used to look like, you know that is saying a lot!

Recently when I had an emergency over at the Harvard Exit your quick response and handy work made everyone's life much easier. It is as though it never happened. Because of your expedience and the diligent quality of your crews I am certain that we will be working together soon, as we have many roofs that could use the reasonable and affordable cost of your expertise.

I have found you very helpful and easy to work with. Your assistance is invaluable. Having to take care of nine theatres, most of them in older buildings, really makes me appreciate great help when I get it. I very much look forward to doing business with you in the future.

David Duhig
Facilities Manager
Landmark/Seven Gables Theatres